A versatile, analytical and hard-working IT consultant, with a practical “get the things done” approach, who always perseveres to achieve the best results. Passionate about the automation of IT processes.

**TECHNICAL EXPERTISE**

* PL/SQL (12.0 years)
* Qlikview (5.8 years)
* Oracle (12.0 years)
* Oracle 11g (7.5 years)
* Oracle Data Integrator (5.1 years)
* RUP (10.3 years)
* Business Objects XI 3.1 (5.8 years)
* Scrum (4.4 years)
* Shell Script (8.1 years)
* Business Objects Universe Builder (3.8 years)

**PROFESSIONAL EXPERIENCE**

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| **Demo Account, European Commission**Sprint CV | agenda 05-2017 - PresentlocationBrussels, Belgium |
| Delivery of Budget Monitoring, dashboard used by 52 agencies, 150 users to monitor the live cycle of budget workflow.Implementation of cross-department project to build the EC Budget Interactive map, collaborating with DG COMM, DIGIT and DG BUDG. |
| Activities and responsibilities: * Developer and analyst on Qlikview projects like Budget monitoring, Budget and money flows;
* Analyse, design, improve and maintain Qlikview dashboards;
* Improve communication between IT and Business for a better alignment;
* Improve automation of existent process to support business report's needs;
* Present technical solutions;
* Build of the approved solution;
* Quality control and evaluation of the deliverables;
* Project documentation using Confluence and JIRA.
 |
| Technologies used: RUP; Qlikview; Desktop Intelligence; Business Objects XI 3.1; Oracle 11g; PL/SQL; Oracle; Confluence; JIRA; Qlik GeoAnalytics;  |

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| **Senior BI/Qlikview developer, National Bank**Cevad Consulting | agenda 09-2016 - 04-2017locationBrussels, Belgium |
| Implementation of Credit automation process, using Qlik we improved a process that every month was taking 5 FTE to 20 minutes.Implementation of Claims Monitor dashboard. |
| Activities and responsibilities: * Analyse, design, improve and maintain Qlikview dashboards;
* Gather business requirements for new ETL processes, business reports and/or Qlikview dashboards;
* Responsible for all reports connected with Cash, Credit, Fatca and Cards sub-domains;
* Improve automation of existent processes with Qlikview;
* Present technical solutions;
* Build of the approved solution;
* Quality control and evaluation of the deliverables;
* Project documentation;
 |
| Technologies used: Qlikview; Desktop Intelligence; Business Objects XI 3.1; Oracle 11g; Scrum; PL/SQL; Oracle;  |

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| **BI/Qlikview developer, European Comission**Mtech Solutions | agenda 09-2013 - 08-2016locationBrussels, Belgium |
| Implementation of first Qlikview dashboards in the unit.Represented EC at Fish Single Market user group for data sharing.Invited speaker at Qlik at EC to show the world fish imports dashboard. |
| Activities and responsibilities: * Team leader for all Qlikview projects;
* Analyse, design, improve and maintain ETL processes, business reports and/or Qlikview dashboards;
* Improve communication between IT and Business for a better alignment;
* Improve automatization of an existent process to support business report's needs;
* Present technical solutions;
* Build of the approved solution;
* Project documentation.
 |
| Technologies used: Qlikview; Web Intelligence; Business Objects Universe Builder; Business Objects Data Services; Business Objects Data Integrator; Desktop Intelligence; Business Objects XI 3.1; Oracle 11g; Solaris; Unix; Shell Script; SFTP; FTP; Toad; RUP; XML; PL/SQL; Oracle;  |

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| **Project Manager / Revenue Assurance Specialist, Afghan Telecom**Mtech Solutions | agenda 11-2012 - 08-2013locationKabul, Afghanistan |
| Responsible for a successful Revenue Assurance project delivery within the deadline and budget, it was the first time in the history of the client that a project was delivered within the deadline and contracted budget. |
| Activities and responsibilities: * Project management tasks;
* Gather business requirements;
* Present technical solutions;
* Build of the approved solution;
* Design, implement, integrate, deploy, maintain and tuning of a delivered system (application and Oracle database)
* Quality control and evaluation of the deliverables;
* Project documentation;
* Training the local team.
 |
| Technologies used: Microsoft Project; Solaris; MS Office; Oracle 11g; Unix; Oracle Data Integrator; Awk; SQL Navigator; Apache Tomcat; Shell Script; SSH; SFTP; FTP; Toad; RUP; XML; PL/SQL; Oracle;  |

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| **Team Leader / Revenue Assurance Specialist, Australia Telecom**Mtech Solutions | agenda 01-2012 - 10-2012locationSydney, Australia |
| Leading and delivering with success two projects phases in Australia Telecom, the project was a great collaborative work between us and the client, resulting in a lot of revenue leakege detection and prevention. |
| Activities and responsibilities: * Assist in the project management tasks;
* Gather business requirements;
* Present technical solutions;
* Build of the approved solution;
* Design, implement, integrate, deploy, maintain and tuning of the delivered system (application and Oracle database)
* Quality control and evaluation of the deliverables;
* Project documentation;
* Training the local team.
 |
| Technologies used: Solaris; Business Objects Universe Builder; Business Objects; Oracle 11g; Unix; Oracle Data Integrator; Awk; SQL Navigator; Apache Tomcat; Shell Script; SSH; SFTP; FTP; Toad; RUP; XML; PL/SQL; Oracle;  |

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| **IT Developer / Revenue Assurance Specialist, Indonesia Telecom**Mtech Solutions | agenda 04-2011 - 12-2011locationJakarta, Indonesia |
| Part of the team that delivered the biggest project ever of Mtech Solutions, 1 billion CDR per day. The project became a case study of usage of Oracle Data Integrator for a so big volume of data. |
| Activities and responsibilities: * Assist in the project management tasks;
* Gather business requirements;
* Build of the approved solution;
* Design, implement, integrate, deploy, maintain and tuning of the delivered system (application and Oracle database)
* Quality control and evaluation of the deliverables;
* Project documentation;
* Training the local team.
 |
| Technologies used: Solaris; Unix; Oracle Data Integrator; Awk; SQL Navigator; Apache Tomcat; Shell Script; SSH; SFTP; FTP; Toad; RUP; Oracle 10g; XML; PL/SQL; Oracle;  |

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| **Business Manager - IT Recruiter, Colibri IT**Colibri IT | agenda 03-2010 - 03-2011locationLisbon, Portugal |
| Recruitment and selection of numerous new consultants and acquisition of two new accounts. |
| Activities and responsibilities: * Headhunting;
* Validation of the technical skills;
* New clients acquisition;
* Manage existent clients.
 |
| Technologies used: Scrum; Java; PL/SQL; Oracle;  |

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| **IT Developer / Revenue Assurance Specialist, Mtech Solutions**Colibri Lda | agenda 07-2007 - 02-2010locationLisbon, Portugal |
| Delivery of multiple successful projects across eastern Europe in the revenue assurance. |
| Activities and responsibilities: * Gather systems and business requirements with customer teams.
* Provide technical expertise in the telecom domain and high volume data integration and analysis.
* Elaborate solution design documentation (functional and technical).
* Deployment and configuration of IT solutions. (Java-based running over Unix, Shell scripting, XML, Awk).
* Database modeling and data transformation (Oracle 9i - 10g, SQL, PL/SQL, SQL Navigator, TOAD);
* Reporting tool deployment and configuration (Proprietary: JSP, Apache, HTML, Javascript and/or Business Objects);
* Team leading and project follow-up;
* Unit and system testing.
* End-user support;
 |
| Technologies used: SQL Navigator; Toad; Eclipse; Unix; Apache Tomcat; Oracle 10g; Oracle 9i; Scrum; RUP; SSH; SFTP; FTP; XSLT; HTML; Shell Script; Awk; XML; Java; PL/SQL; Oracle; Oracle Data Integrator;  |

**EDUCATION**

**09-2003 - 06-2007** University of Coimbra: Bachelor degree in Computer Science Engeneering

**PROFESSIONAL DEVELOPMENT**

 GDPR Foundation | Executive IT Management | ITIL v3 Foundations | Prince2 Foundations | Cobit 5 Foundations |

**LANGUAGE SKILLS:**

**Portuguese**: Native or bilingual | **English**: Full professional | **French**: Professional working |

**References are available upon request.**