|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Last name** | Afonso | | | | | | |
| **First name** | Henriques | | | | | | |
| **Employee-employer relationship** | Check the appropriate:  Employee  Freelance  Subcontracted (Company: …………) | | Number of months working for the Tenderer: 7 months | | | | |
| **Profile for which employee is entered:** | Indicate the profile type (**indicate only one** - each CV can be proposed for one role and one level of seniority only):  *[profile type]* | | | | | | |
| **Level of seniority** | Check the appropriate[[1]](#footnote-1):  Junior  Intermediate  Senior  Specialist | | | | | | |
| **Highest relevant educational qualification:** | *Bachelor degree, Computer Science Engeneering* | *University of Coimbra* | | | | | *2007* |
| **Languages:**  (indicate level of skills according to the European language levels - CEFR: <http://europass.cedefop.europa.eu/resources/european-language-levels-cefr>) |  | Reading | | Writing | Speaking | Main |  |
| English | C2 | | C2 | C2 | C2 |  |
| French | C1 | | C1 | C1 | C1 |  |
| **Date IT career started** | *07/07* | | | | | | |
| **Summary** (*use this area to briefly indicate the major facts which EIB should know about this employee)*:  Qlikview dashboards full implementation lifecycle.  Senior in all phases of applications development process including architecture, design, development, test definition, integration and support.  Experienced in design, implementation, integration, deployment, maintenance and tuning of databases/datawarehouses  4+ years of experience in Team Leading and / or Project Management using RUP methodologies.  Combines expert technical/engineering qualifications with outstanding performance in team building, team leadership and project management.  Highly skilled at using prior knowledge and experience to quickly grasp and use new client specific software tools and environments, procedures and methods.  Experienced in large scale data applications (data warehouse and big data) and reporting tools (Business Objects and others).  Strong knowledge of Oracle RDBMS, SQL, PL/SQL, UNIX systems (Solaris, HP UX and Linux), scripting languages.  Experienced in working in multi-cultural environments.  Good communication and soft skills. | | | | | | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **EDUCATION / TRAINING** | | | | |
|  | Diploma / Certificate: | Company / institute organising the training: | Subject area: | Period  (from-to – mm/yyyy): |
|  | Bachelor degree | University of Coimbra | Computer Science Engeneering | 09-2003 - 06-2007 |
|  | Certification | IBITGQ | GDPR Foundation | 03-2018 |
|  | Executive Education | IT Business School | Executive IT Management | 01-2018 - 06-2018 |
|  | Certification | IT School | ITIL v3 Foundations | 01-2016 |
|  | Certification | IT School | Prince2 Foundations | 01-2016 |
|  | Certification | IT School | Cobit 5 Foundations | 07-2014 |

| **AREA OF EXPERTISE** | | | |
| --- | --- | --- | --- |
|  | **Skills (e.g. use the skills from the Appendix 3)** | **Experience  (in months – if requested in the ToR sections 4.1 to 15.1)** | **Description (e.g. give relevant entries under professional experience)** |
|  | *PL/SQL* | *145* | *Projects 1,2,3,4,5,6,7,8* |
|  | *Qlikview* | *71* | *Projects 1,2,3* |
|  | *Oracle* | *145* | *Projects 1,2,3,4,5,6,7,8* |
|  | *Oracle 11g* | *91* | *Projects 1,2,3,4,5* |
|  | *Oracle Data Integrator* | *61* | *Projects 4,5,6,8* |
|  | *RUP* | *124* | *Projects 1,3,4,5,6,8* |
|  | *Business Objects XI 3.1* | *71* | *Projects 1,2,3* |
|  | *Scrum* | *53* | *Projects 2,7,8* |
|  | *Shell Script* | *97* | *Projects 3,4,5,6,8* |
|  | *Business Objects Universe Builder* | *46* | *Projects 3,5* |
|  | *Toad* | *97* | *Projects 3,4,5,6,8* |
|  | *XML* | *97* | *Projects 3,4,5,6,8* |
|  | *MS Office* | *10* | *Projects 4* |
|  | *Unix* | *97* | *Projects 3,4,5,6,8* |
|  | *SFTP* | *97* | *Projects 3,4,5,6,8* |
|  | *FTP* | *97* | *Projects 3,4,5,6,8* |
|  | *Solaris* | *65* | *Projects 3,4,5,6* |
|  | *Desktop Intelligence* | *71* | *Projects 1,2,3* |
|  | *SQL Navigator* | *61* | *Projects 4,5,6,8* |
|  | *SSH* | *61* | *Projects 4,5,6,8* |
|  | *Apache Tomcat* | *61* | *Projects 4,5,6,8* |
|  | *Oracle 10g* | *41* | *Projects 6,8* |
|  | *Web Intelligence* | *36* | *Projects 3* |
|  | *Oracle 9i* | *32* | *Projects 8* |
|  | *Business Objects Data Services* | *36* | *Projects 3* |
|  | *Microsoft Project* | *10* | *Projects 4* |
|  | *Java* | *45* | *Projects 7,8* |
|  | *Business Objects Data Integrator* | *36* | *Projects 3* |
|  | *Eclipse* | *32* | *Projects 8* |
|  | *XSLT* | *32* | *Projects 8* |
|  | *HTML* | *32* | *Projects 8* |
|  | *JIRA* | *27* | *Projects 1* |
|  | *Confluence* | *27* | *Projects 1* |
|  | *Qlik GeoAnalytics* | *27* | *Projects 1* |
|  | *Business Objects* | *10* | *Projects 5* |
|  | *Awk* | *61* | *Projects 4,5,6,8* |

| **PROJECT EXPERIENCE Nr** *1* | | | | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Project name:** | Advanced Data Visualization unit | | | | | |
| **Company** | Sprint CV | | | | | |
| **Dates** | **Start:** | *05-2017* | **End:** | *Ongoing* |  | |
| **Effective number of months worked on the project** | | | | | *27* months |
| **Project description:**  DG BUDG recently created dashboarding team, has the mission to study, build and maintain dashboard tools to support the budget, planning and supervision of European Commission.  The dashboard created aim global public, from desk officers and other DGs. | | | | | | |
| **Employee’s roles & responsibilities in the project:**  **Function(s)**: Project Manager; Team leader; Analyst; Developer;  **Responsibilities**:  Developer and analyst on Qlikview projects like Budget monitoring, Budget and money flows;  Analyse, design, improve and maintain Qlikview dashboards;  Improve communication between IT and Business for a better alignment;  Improve automation of existent process to support business report's needs;  Present technical solutions;  Build of the approved solution;  Quality control and evaluation of the deliverables;  Project documentation using Confluence and JIRA. | | | | | | |
| **Technologies and methodologies used by the employee in the project:**  RUP; Qlikview; Desktop Intelligence; Business Objects XI 3.1; Oracle 11g; PL/SQL; Oracle; Confluence; JIRA; Qlik GeoAnalytics; | | | | | | |

| **PROJECT EXPERIENCE Nr** *2* | | | | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Project name:** | Central Data Management | | | | | |
| **Company** | Cevad Consulting | | | | | |
| **Dates** | **Start:** | *09-2016* | **End:** | *04-2017* |  | |
| **Effective number of months worked on the project** | | | | | *8* months |
| **Project description:**  CDM (Central Data Management) is the team to produce E2E reports and dashboard for the Senior Management at NPB Bank. CDM has the function to combine multiple data sources and provide accurate reports that cover all end to end operations of the bank. CDM being a business team has a very dynamic and agile approach regarding the challenges. | | | | | | |
| **Employee’s roles & responsibilities in the project:**  **Function(s)**: Analyst; Developer;  **Responsibilities**:  Analyse, design, improve and maintain Qlikview dashboards;  Gather business requirements for new ETL processes, business reports and/or Qlikview dashboards;  Responsible for all reports connected with Cash, Credit, Fatca and Cards sub-domains;  Improve automation of existent processes with Qlikview;  Present technical solutions;  Build of the approved solution;  Quality control and evaluation of the deliverables;  Project documentation; | | | | | | |
| **Technologies and methodologies used by the employee in the project:**  Qlikview; Desktop Intelligence; Business Objects XI 3.1; Oracle 11g; Scrum; PL/SQL; Oracle; | | | | | | |

| **PROJECT EXPERIENCE Nr** *3* | | | | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Project name:** | Fish Single Market Observatory | | | | | |
| **Company** | Mtech Solutions | | | | | |
| **Dates** | **Start:** | *09-2013* | **End:** | *08-2016* |  | |
| **Effective number of months worked on the project** | | | | | *36* months |
| **Project description:**  FSMO (Fish Single Market Observatory) constitute a powerful reporting and analysis tool gathering relevant data for the monitoring of the Fish market.  It is built as a "data warehouse" system collecting information from different external data providers.  FSMO supports the European Commission to monitor and develop new policies and market analysis. | | | | | | |
| **Employee’s roles & responsibilities in the project:**  **Function(s)**: Team leader; Tester; Analyst; Developer;  **Responsibilities**:  Team leader for all Qlikview projects;  Analyse, design, improve and maintain ETL processes, business reports and/or Qlikview dashboards;  Improve communication between IT and Business for a better alignment;  Improve automatization of an existent process to support business report's needs;  Present technical solutions;  Build of the approved solution;  Project documentation. | | | | | | |
| **Technologies and methodologies used by the employee in the project:**  Qlikview; Web Intelligence; Business Objects Universe Builder; Business Objects Data Services; Business Objects Data Integrator; Desktop Intelligence; Business Objects XI 3.1; Oracle 11g; Solaris; Unix; Shell Script; SFTP; FTP; Toad; RUP; XML; PL/SQL; Oracle; | | | | | | |

| **PROJECT EXPERIENCE Nr** *4* | | | | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Project name:** | Usage Control for Afghan Telecom | | | | | |
| **Company** | Mtech Solutions | | | | | |
| **Dates** | **Start:** | *11-2012* | **End:** | *08-2013* |  | |
| **Effective number of months worked on the project** | | | | | *10* months |
| **Project description:**  Implementation of a real time data analysis project covering all the network (20 systems) to detect revenue leakage for Afghan Telecom, using Oracle Data Integrator ETL to reconcile all the systems. | | | | | | |
| **Employee’s roles & responsibilities in the project:**  **Function(s)**: Project Manager; Trainer; Analyst; Developer;  **Responsibilities**:  Project management tasks;  Gather business requirements;  Present technical solutions;  Build of the approved solution;  Design, implement, integrate, deploy, maintain and tuning of a delivered system (application and Oracle database)  Quality control and evaluation of the deliverables;  Project documentation;  Training the local team. | | | | | | |
| **Technologies and methodologies used by the employee in the project:**  Microsoft Project; Solaris; MS Office; Oracle 11g; Unix; Oracle Data Integrator; Awk; SQL Navigator; Apache Tomcat; Shell Script; SSH; SFTP; FTP; Toad; RUP; XML; PL/SQL; Oracle; | | | | | | |

| **PROJECT EXPERIENCE Nr** *5* | | | | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Project name:** | Usage Control and Platform Integrity | | | | | |
| **Company** | Mtech Solutions | | | | | |
| **Dates** | **Start:** | *01-2012* | **End:** | *10-2012* |  | |
| **Effective number of months worked on the project** | | | | | *10* months |
| **Project description:**  Coaching and leading a team to implement a reimplementation of a complete system of revenue assurance leakage, the project included two modules, "usage control" - monitorization of the network and "platform integrity" - making sure that all clients of Australia Telecom were using the right services. | | | | | | |
| **Employee’s roles & responsibilities in the project:**  **Function(s)**: Team leader; Trainer; Analyst; Developer;  **Responsibilities**:  Assist in the project management tasks;  Gather business requirements;  Present technical solutions;  Build of the approved solution;  Design, implement, integrate, deploy, maintain and tuning of the delivered system (application and Oracle database)  Quality control and evaluation of the deliverables;  Project documentation;  Training the local team. | | | | | | |
| **Technologies and methodologies used by the employee in the project:**  Solaris; Business Objects Universe Builder; Business Objects; Oracle 11g; Unix; Oracle Data Integrator; Awk; SQL Navigator; Apache Tomcat; Shell Script; SSH; SFTP; FTP; Toad; RUP; XML; PL/SQL; Oracle; | | | | | | |

| **PROJECT EXPERIENCE Nr** *6* | | | | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Project name:** | Usage Control and Platform Integrity | | | | | |
| **Company** | Mtech Solutions | | | | | |
| **Dates** | **Start:** | *04-2011* | **End:** | *12-2011* |  | |
| **Effective number of months worked on the project** | | | | | *9* months |
| **Project description:**  Analyst and Integrator roles for the implementation of the Oracle Data Integrator ETL for detection of revenue leakage in the usage of the network and platform integrity for Indonesia Telecom. | | | | | | |
| **Employee’s roles & responsibilities in the project:**  **Function(s)**: Trainer; Analyst; Developer;  **Responsibilities**:  Assist in the project management tasks;  Gather business requirements;  Build of the approved solution;  Design, implement, integrate, deploy, maintain and tuning of the delivered system (application and Oracle database)  Quality control and evaluation of the deliverables;  Project documentation;  Training the local team. | | | | | | |
| **Technologies and methodologies used by the employee in the project:**  Solaris; Unix; Oracle Data Integrator; Awk; SQL Navigator; Apache Tomcat; Shell Script; SSH; SFTP; FTP; Toad; RUP; Oracle 10g; XML; PL/SQL; Oracle; | | | | | | |

| **PROJECT EXPERIENCE Nr** *7* | | | | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Project name:** | IT Business Manager | | | | | |
| **Company** | Colibri IT | | | | | |
| **Dates** | **Start:** | *03-2010* | **End:** | *03-2011* |  | |
| **Effective number of months worked on the project** | | | | | *13* months |
| **Project description:**  Acquiring new clients in IT business, managing existing clients accounts, recruitment, and selection of new consultants. The major accounts were MTech Solutions and As Seguros. | | | | | | |
| **Employee’s roles & responsibilities in the project:**  **Function(s)**: Project Manager; Manager; IT Recruiter;  **Responsibilities**:  Headhunting;  Validation of the technical skills;  New clients acquisition;  Manage existent clients. | | | | | | |
| **Technologies and methodologies used by the employee in the project:**  Scrum; Java; PL/SQL; Oracle; | | | | | | |

| **PROJECT EXPERIENCE Nr** *8* | | | | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Project name:** | Revenue Assurance for many telecom operators | | | | | |
| **Company** | Colibri Lda | | | | | |
| **Dates** | **Start:** | *07-2007* | **End:** | *02-2010* |  | |
| **Effective number of months worked on the project** | | | | | *32* months |
| **Project description:**  IT Consultant for many Telecom operators in Europe.  Large-scale data integration projects in order to get metrics/statistics of network usage, detect revenue leakages, fraud situations and provide business support, using Oracle Data Integrator ETL software. | | | | | | |
| **Employee’s roles & responsibilities in the project:**  **Function(s)**: Team leader; Trainer; Analyst; Developer;  **Responsibilities**:  Gather systems and business requirements with customer teams.  Provide technical expertise in the telecom domain and high volume data integration and analysis.  Elaborate solution design documentation (functional and technical).  Deployment and configuration of IT solutions. (Java-based running over Unix, Shell scripting, XML, Awk).  Database modeling and data transformation (Oracle 9i - 10g, SQL, PL/SQL, SQL Navigator, TOAD);  Reporting tool deployment and configuration (Proprietary: JSP, Apache, HTML, Javascript and/or Business Objects);  Team leading and project follow-up;  Unit and system testing.  End-user support; | | | | | | |
| **Technologies and methodologies used by the employee in the project:**  SQL Navigator; Toad; Eclipse; Unix; Apache Tomcat; Oracle 10g; Oracle 9i; Scrum; RUP; SSH; SFTP; FTP; XSLT; HTML; Shell Script; Awk; XML; Java; PL/SQL; Oracle; Oracle Data Integrator; | | | | | | |

1. Levels of seniority as described in section 3 – Overview of lots (Annex 4 – Terms of reference). [↑](#footnote-ref-1)