**Form 6 ITS14 CV FORM**

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| **SURNAME, Name** | Henriques, Afonso | | |
| **Date of birth** | 01-01-1985 | | |
| **Contract information** | Employer: Sprint CV  Date of recruitment: (dd/mm/yy): 01/05/2017 | | |
| **Current function** | Senior BI Analyst | | |
| **Role and Profile for which employee is offered** | |  |  | | --- | --- | | Role: Business Inteligence Analyst | Profile: L2 | |  | | | Offer reference: XPTO-L201806 | | | | |
| **Seniority level** | SL-1 | SL-2 | SL-3 |
| **Highest relevant educational qualification** | *Tick off the appropriate :*   * University degree  1. Non-university degree | Certificate and/or diploma obtained :  Master data management | Institute:  University of Lisbon  Date:  06-2008 |
| **Languages** | |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | Spoken | Understood | Written | Read | | English: | C2 | C2 | C2 | C2 | | French: | C1 | C1 | C1 | C1 | | Others: |  |  |  |  | | Portuguese: | Native | Native | Native | Native | | | |
| **Date IT career started** | 07/07 | | |
| **Specialised expertise** | Qlikview; Oracle Data Integrator; Oracle; PL/SQL; Business Objects XI 3.1; Oracle 11g; Qlik GeoAnalytics; Business Objects Data Services; Business Objects Data Integrator; Scrum; | | |

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| **Summary** (use this area to briefly indicate the major facts which should be known about this employee):  Qlikview dashboards full implementation lifecycle.  Senior in all phases of applications development process including architecture, design, development, test definition, integration and support.  Experienced in design, implementation, integration, deployment, maintenance and tuning of databases/datawarehouses  4+ years of experience in Team Leading and / or Project Management using RUP methodologies.  Combines expert technical/engineering qualifications with outstanding performance in team building, team leadership and project management.  Highly skilled at using prior knowledge and experience to quickly grasp and use new client specific software tools and environments, procedures and methods.  Experienced in large scale data applications (data warehouse and big data) and reporting tools (Business Objects and others).  Strong knowledge of Oracle RDBMS, SQL, PL/SQL, UNIX systems (Solaris, HP UX and Linux), scripting languages.  Experienced in working in multi-cultural environments.  Good communication and soft skills. |

**CV training page**

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| **TRAINING** | | | | |
|  | **Training name:** | **Company/institute organising the training:** | **Training duration in days, year in which a training was received:**  (e.g. 10 days, 2012) | **Exams or certificates:** |
|  | GDPR Foundation | IBITGQ | 1 day(s), 2018 | Yes |
|  | Executive IT Management | IT Business School | 180 day(s), 2018 | Yes |
|  | ITIL v3 Foundations | IT School | 1 day(s), 2016 | Yes |
|  | Prince2 Foundations | IT School | 1 day(s), 2016 | Yes |
|  | Cobit 5 Foundations | IT School | 1 day(s), 2014 | Yes |

**CV software expertise page**

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| **Software expertise** | | | |
|  | **Tool (precise manufacturer, product name and version(s))** | **Competence (5 -1)**  **(5 - over 5 years experience with a tool, 4 - between 4 and 5 years experience, etc.)** | **Description (e.g. give relevant entries under “professional experience”)** |
|  | Qlikview | 4 | Projects 1,2,3 |
|  | Oracle Data Integrator | 5 | Projects 4,5,6,8 |
|  | Oracle | 5 | Projects 1,2,3,4,5,6,7,8 |
|  | PL/SQL | 5 | Projects 1,2,3,4,5,6,7,8 |
|  | Business Objects XI 3.1 | 4 | Projects 1,2,3 |
|  | Oracle 11g | 5 | Projects 1,2,3,4,5 |
|  | Qlik GeoAnalytics | 1 | Projects 1 |
|  | Business Objects Data Services | 3 | Projects 3 |
|  | Business Objects Data Integrator | 3 | Projects 3 |
|  | Scrum | 4 | Projects 2,7,8 |
|  | Oracle 10g | 3 | Projects 6,8 |
|  | Confluence | 1 | Projects 1 |
|  | JIRA | 1 | Projects 1 |
|  | RUP | 5 | Projects 1,3,4,5,6,8 |
|  | Apache Tomcat | 5 | Projects 4,5,6,8 |
|  | Web Intelligence | 3 | Projects 3 |
|  | Desktop Intelligence | 4 | Projects 1,2,3 |
|  | Business Objects Universe Builder | 3 | Projects 3,5 |
|  | Business Objects |  | Projects 5 |
|  | Toad | 5 | Projects 3,4,5,6,8 |
|  | SQL Navigator | 5 | Projects 4,5,6,8 |
|  | Microsoft Project |  | Projects 4 |
|  | Shell Script | 5 | Projects 3,4,5,6,8 |
|  | Unix | 5 | Projects 3,4,5,6,8 |
|  | Solaris | 5 | Projects 3,4,5,6 |
|  | Oracle 9i | 2 | Projects 8 |
|  | Java | 3 | Projects 7,8 |
|  | Eclipse | 2 | Projects 8 |
|  | XML | 5 | Projects 3,4,5,6,8 |
|  | SSH | 5 | Projects 4,5,6,8 |
|  | SFTP | 5 | Projects 3,4,5,6,8 |
|  | FTP | 5 | Projects 3,4,5,6,8 |
|  | Awk | 5 | Projects 4,5,6,8 |
|  | XSLT | 2 | Projects 8 |
|  | HTML | 2 | Projects 8 |
|  | MS Office | 5 | Projects 1,2,3,4,5,6,7,8 |

**CV professional experience page**

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| **PROJECT EXPERIENCE - 1** | |
| **Project name:** | **Advanced Data Visualization unit** |
| **Employer:** | **BloomIT** |
| **Dates :** | **Start:** (mm/yy) 05/17  **End:** (mm/yy) Ongoing  **Effective number of man days worked on the project:** 15 month(s) |
| **Client :** | European Commission (DG BUDG) |
| **Project size (man/days for the whole duration of project declared)** | 8 |
| **Project description**:  DG BUDG recently created dashboarding team, has the mission to study, build and maintain dashboard tools to support the budget, planning and supervision of European Commission.  The dashboard created aim global public, from desk officers and other DGs. | |
| **Employee’s Roles & Responsibilities in the project:**  During the project I performed the following roles:   * Developer; * Analyst; * Team leader; * Project Manager;   Description of my tasks and responsibilities:  Developer and analyst on Qlikview projects like Budget monitoring, Budget and money flows;  Analyse, design, improve and maintain Qlikview dashboards;  Improve communication between IT and Business for a better alignment;  Improve automation of existent process to support business report's needs;  Present technical solutions;  Build of the approved solution;  Quality control and evaluation of the deliverables;  Project documentation using Confluence and JIRA. | |
| **Technologies and methodologies used by the employee in the project:**  Qlik GeoAnalytics; JIRA; Confluence; Oracle; PL/SQL; Oracle 11g; MS Office; Business Objects XI 3.1; Desktop Intelligence; Qlikview; RUP; | |

**CV professional experience page**

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| **PROJECT EXPERIENCE - 2** | |
| **Project name:** | **Central Data Management** |
| **Employer:** | **Cevad Consulting** |
| **Dates :** | **Start:** (mm/yy) 09/16  **End:** (mm/yy) 04/17  **Effective number of man days worked on the project:** 8 month(s) |
| **Client :** | NPB Bank (CDM) |
| **Project size (man/days for the whole duration of project declared)** | 10 |
| **Project description**:  CDM (Central Data Management) is the team to produce E2E reports and dashboard for the Senior Management at NPB Bank. CDM has the function to combine multiple data sources and provide accurate reports that cover all end to end operations of the bank. CDM being a business team has a very dynamic and agile approach regarding the challenges. | |
| **Employee’s Roles & Responsibilities in the project:**  During the project I performed the following roles:   * Developer; * Analyst;   Description of my tasks and responsibilities:  Analyse, design, improve and maintain Qlikview dashboards;  Gather business requirements for new ETL processes, business reports and/or Qlikview dashboards;  Responsible for all reports connected with Cash, Credit, Fatca and Cards sub-domains;  Improve automation of existent processes with Qlikview;  Present technical solutions;  Build of the approved solution;  Quality control and evaluation of the deliverables;  Project documentation; | |
| **Technologies and methodologies used by the employee in the project:**  Oracle; PL/SQL; Scrum; Oracle 11g; MS Office; Business Objects XI 3.1; Desktop Intelligence; Qlikview; | |

**CV professional experience page**

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| **PROJECT EXPERIENCE - 3** | |
| **Project name:** | **Fish Single Market Observatory** |
| **Employer:** | **Mtech Solutions** |
| **Dates :** | **Start:** (mm/yy) 09/13  **End:** (mm/yy) 08/16  **Effective number of man days worked on the project:** 36 month(s) |
| **Client :** | European Comission (DG GROWTH) |
| **Project size (man/days for the whole duration of project declared)** | 4 |
| **Project description**:  FSMO (Fish Single Market Observatory) constitute a powerful reporting and analysis tool gathering relevant data for the monitoring of the Fish market.  It is built as a "data warehouse" system collecting information from different external data providers.  FSMO supports the European Commission to monitor and develop new policies and market analysis. | |
| **Employee’s Roles & Responsibilities in the project:**  During the project I performed the following roles:   * Developer; * Analyst; * Tester; * Team leader;   Description of my tasks and responsibilities:  Team leader for all Qlikview projects;  Analyse, design, improve and maintain ETL processes, business reports and/or Qlikview dashboards;  Improve communication between IT and Business for a better alignment;  Improve automatization of an existent process to support business report's needs;  Present technical solutions;  Build of the approved solution;  Project documentation. | |
| **Technologies and methodologies used by the employee in the project:**  MS Office; Oracle; PL/SQL; XML; RUP; Toad; FTP; SFTP; Shell Script; Unix; Oracle 11g; Solaris; Business Objects XI 3.1; Desktop Intelligence; Business Objects Data Integrator; Business Objects Data Services; Business Objects Universe Builder; Web Intelligence; Qlikview; | |

**CV professional experience page**

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| **PROJECT EXPERIENCE - 4** | |
| **Project name:** | **Usage Control for Afghan Telecom** |
| **Employer:** | **Mtech Solutions** |
| **Dates :** | **Start:** (mm/yy) 11/12  **End:** (mm/yy) 08/13  **Effective number of man days worked on the project:** 10 month(s) |
| **Client :** | Afghan Telecom (Revenue Assurance Unit) |
| **Project size (man/days for the whole duration of project declared)** | 8 |
| **Project description**:  Implementation of a real time data analysis project covering all the network (20 systems) to detect revenue leakage for Afghan Telecom, using Oracle Data Integrator ETL to reconcile all the systems. | |
| **Employee’s Roles & Responsibilities in the project:**  During the project I performed the following roles:   * Developer; * Analyst; * Trainer; * Project Manager;   Description of my tasks and responsibilities:  Project management tasks;  Gather business requirements;  Present technical solutions;  Build of the approved solution;  Design, implement, integrate, deploy, maintain and tuning of a delivered system (application and Oracle database)  Quality control and evaluation of the deliverables;  Project documentation;  Training the local team. | |
| **Technologies and methodologies used by the employee in the project:**  Oracle; PL/SQL; XML; RUP; Toad; FTP; SFTP; SSH; Shell Script; Apache Tomcat; SQL Navigator; Awk; Oracle Data Integrator; Unix; Oracle 11g; MS Office; Solaris; Microsoft Project; | |

**CV professional experience page**

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| **PROJECT EXPERIENCE - 5** | |
| **Project name:** | **Usage Control and Platform Integrity** |
| **Employer:** | **Mtech Solutions** |
| **Dates :** | **Start:** (mm/yy) 01/12  **End:** (mm/yy) 10/12  **Effective number of man days worked on the project:** 10 month(s) |
| **Client :** | Australia Telecom (Revenue Assurance Unit) |
| **Project size (man/days for the whole duration of project declared)** | 10 |
| **Project description**:  Coaching and leading a team to implement a reimplementation of a complete system of revenue assurance leakage, the project included two modules, "usage control" - monitorization of the network and "platform integrity" - making sure that all clients of Australia Telecom were using the right services. | |
| **Employee’s Roles & Responsibilities in the project:**  During the project I performed the following roles:   * Developer; * Analyst; * Trainer; * Team leader;   Description of my tasks and responsibilities:  Assist in the project management tasks;  Gather business requirements;  Present technical solutions;  Build of the approved solution;  Design, implement, integrate, deploy, maintain and tuning of the delivered system (application and Oracle database)  Quality control and evaluation of the deliverables;  Project documentation;  Training the local team. | |
| **Technologies and methodologies used by the employee in the project:**  MS Office; Oracle; PL/SQL; XML; RUP; Toad; FTP; SFTP; SSH; Shell Script; Apache Tomcat; SQL Navigator; Awk; Oracle Data Integrator; Unix; Oracle 11g; Business Objects; Business Objects Universe Builder; Solaris; | |

**CV professional experience page**

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| **PROJECT EXPERIENCE - 6** | |
| **Project name:** | **Usage Control and Platform Integrity** |
| **Employer:** | **Mtech Solutions** |
| **Dates :** | **Start:** (mm/yy) 04/11  **End:** (mm/yy) 12/11  **Effective number of man days worked on the project:** 9 month(s) |
| **Client :** | Indonesia Telecom (Revenue Assurance Unit) |
| **Project size (man/days for the whole duration of project declared)** | 3 |
| **Project description**:  Analyst and Integrator roles for the implementation of the Oracle Data Integrator ETL for detection of revenue leakage in the usage of the network and platform integrity for Indonesia Telecom. | |
| **Employee’s Roles & Responsibilities in the project:**  During the project I performed the following roles:   * Developer; * Analyst; * Trainer;   Description of my tasks and responsibilities:  Assist in the project management tasks;  Gather business requirements;  Build of the approved solution;  Design, implement, integrate, deploy, maintain and tuning of the delivered system (application and Oracle database)  Quality control and evaluation of the deliverables;  Project documentation;  Training the local team. | |
| **Technologies and methodologies used by the employee in the project:**  MS Office; Oracle; PL/SQL; XML; Oracle 10g; RUP; Toad; FTP; SFTP; SSH; Shell Script; Apache Tomcat; SQL Navigator; Awk; Oracle Data Integrator; Unix; Solaris; | |

**CV professional experience page**

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| **PROJECT EXPERIENCE - 7** | |
| **Project name:** | **IT Business Manager** |
| **Employer:** | **Colibri IT** |
| **Dates :** | **Start:** (mm/yy) 03/10  **End:** (mm/yy) 03/11  **Effective number of man days worked on the project:** 13 month(s) |
| **Client :** | Colibri IT (Sales Unit) |
| **Project size (man/days for the whole duration of project declared)** | 4 |
| **Project description**:  Acquiring new clients in IT business, managing existing clients accounts, recruitment, and selection of new consultants. The major accounts were MTech Solutions and As Seguros. | |
| **Employee’s Roles & Responsibilities in the project:**  During the project I performed the following roles:   * IT Recruiter; * Manager; * Project Manager;   Description of my tasks and responsibilities:  Headhunting;  Validation of the technical skills;  New clients acquisition;  Manage existent clients. | |
| **Technologies and methodologies used by the employee in the project:**  Oracle; PL/SQL; Java; Scrum; MS Office; | |

**CV professional experience page**

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| **PROJECT EXPERIENCE - 8** | |
| **Project name:** | **Revenue Assurance for many telecom operators** |
| **Employer:** | **Colibri IT** |
| **Dates :** | **Start:** (mm/yy) 07/07  **End:** (mm/yy) 02/10  **Effective number of man days worked on the project:** 32 month(s) |
| **Client :** | Mtech Solutions (Europe Unit) |
| **Project size (man/days for the whole duration of project declared)** | 8 |
| **Project description**:  IT Consultant for many Telecom operators in Europe.  Large-scale data integration projects in order to get metrics/statistics of network usage, detect revenue leakages, fraud situations and provide business support, using Oracle Data Integrator ETL software. | |
| **Employee’s Roles & Responsibilities in the project:**  During the project I performed the following roles:   * Developer; * Analyst; * Trainer; * Team leader;   Description of my tasks and responsibilities:  Gather systems and business requirements with customer teams.  Provide technical expertise in the telecom domain and high volume data integration and analysis.  Elaborate solution design documentation (functional and technical).  Deployment and configuration of IT solutions. (Java-based running over Unix, Shell scripting, XML, Awk).  Database modeling and data transformation (Oracle 9i - 10g, SQL, PL/SQL, SQL Navigator, TOAD);  Reporting tool deployment and configuration (Proprietary: JSP, Apache, HTML, Javascript and/or Business Objects);  Team leading and project follow-up;  Unit and system testing. End-user support; | |
| **Technologies and methodologies used by the employee in the project:**  Oracle Data Integrator; Oracle; Oracle 9i; Oracle 10g; PL/SQL; Apache Tomcat; Unix; Java; Eclipse; XML; Toad; SQL Navigator; Awk; Shell Script; HTML; XSLT; FTP; SFTP; SSH; RUP; Scrum; MS Office; | |