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|  **LOT: 3** |  |  |
|  |
| EuropassCurriculum Vitae |  |
| Personal information |  |
| Surname (s) / Name (s) | Henriques, Afonso |
| Date of Birth | 01-01-1985 |
| Personal Summary |  |
|  | Qlikview dashboards full implementation lifecycle.Senior in all phases of applications development process including architecture, design, development, test definition, integration and support.Experienced in design, implementation, integration, deployment, maintenance and tuning of databases/datawarehouses4+ years of experience in Team Leading and / or Project Management using RUP methodologies.Combines expert technical/engineering qualifications with outstanding performance in team building, team leadership and project management.Highly skilled at using prior knowledge and experience to quickly grasp and use new client specific software tools and environments, procedures and methods.Experienced in large scale data applications (data warehouse and big data) and reporting tools (Business Objects and others).Strong knowledge of Oracle RDBMS, SQL, PL/SQL, UNIX systems (Solaris, HP UX and Linux), scripting languages.Experienced in working in multi-cultural environments.Good communication and soft skills. |
| Work Experience |  |
| **Work experience** | **1/8** |
| Dates | 05-2017 - Ongoing |
|  | **Effective number of months worked on the project:** 15 month(s) |
| Occupation or position held | Senior BI/Qlikview developer  |
| Main activities and responsibilities | **Client:** European Commission - DG BUDG**Project Name:** Advanced Data Visualization unit**Project description and main objectives:** DG BUDG recently created dashboarding team, has the mission to study, build and maintain dashboard tools to support the budget, planning and supervision of European Commission.The dashboard created aim global public, from desk officers and other DGs.**Activities and responsibilities:** Developer and analyst on Qlikview projects like Budget monitoring, Budget and money flows;Analyse, design, improve and maintain Qlikview dashboards;Improve communication between IT and Business for a better alignment;Improve automation of existent process to support business report's needs;Present technical solutions;Build of the approved solution;Quality control and evaluation of the deliverables;Project documentation using Confluence and JIRA.**Technologies used:** Qlik GeoAnalytics; JIRA; Confluence; Oracle; PL/SQL; Desktop Intelligence; Qlikview; Oracle 11g; MS Office; Business Objects XI 3.1; .**Methodologies used:** RUP;  |
| Name and address of employer | BloomIT |
| Type of business or sector | Public Policy |
| **Work experience** | **2/8** |
| Dates | 09-2016 - 04-2017  |
|  | **Effective number of months worked on the project:** 8 month(s) |
| Occupation or position held | Senior BI/Qlikview developer  |
| Main activities and responsibilities | **Client:** NPB Bank - CDM**Project Name:** Central Data Management**Project description and main objectives:** CDM (Central Data Management) is the team to produce E2E reports and dashboard for the Senior Management at NPB Bank. CDM has the function to combine multiple data sources and provide accurate reports that cover all end to end operations of the bank. CDM being a business team has a very dynamic and agile approach regarding the challenges.**Activities and responsibilities:** Analyse, design, improve and maintain Qlikview dashboards;Gather business requirements for new ETL processes, business reports and/or Qlikview dashboards;Responsible for all reports connected with Cash, Credit, Fatca and Cards sub-domains;Improve automation of existent processes with Qlikview;Present technical solutions;Build of the approved solution;Quality control and evaluation of the deliverables;Project documentation;**Technologies used:** Oracle; PL/SQL; Qlikview; Desktop Intelligence; MS Office; Business Objects XI 3.1; Oracle 11g; .**Methodologies used:** Scrum;  |
| Name and address of employer | Cevad Consulting |
| Type of business or sector | Banking |
| **Work experience** | **3/8** |
| Dates | 09-2013 - 08-2016  |
|  | **Effective number of months worked on the project:** 36 month(s) |
| Occupation or position held | BI/Qlikview developer  |
| Main activities and responsibilities | **Client:** European Comission - DG GROWTH**Project Name:** Fish Single Market Observatory**Project description and main objectives:** FSMO (Fish Single Market Observatory) constitute a powerful reporting and analysis tool gathering relevant data for the monitoring of the Fish market.It is built as a "data warehouse" system collecting information from different external data providers.FSMO supports the European Commission to monitor and develop new policies and market analysis.**Activities and responsibilities:** Team leader for all Qlikview projects;Analyse, design, improve and maintain ETL processes, business reports and/or Qlikview dashboards;Improve communication between IT and Business for a better alignment;Improve automatization of an existent process to support business report's needs;Present technical solutions;Build of the approved solution;Project documentation.**Technologies used:** Oracle; PL/SQL; XML; FTP; SFTP; Shell Script; Desktop Intelligence; Business Objects Data Integrator; Business Objects Data Services; Business Objects Universe Builder; Qlikview; MS Office; Toad; Unix; Oracle 11g; Solaris; Business Objects XI 3.1; Web Intelligence; .**Methodologies used:** RUP;  |
| Name and address of employer | Mtech Solutions |
| Type of business or sector | Market Research |
| **Work experience** | **4/8** |
| Dates | 11-2012 - 08-2013  |
|  | **Effective number of months worked on the project:** 10 month(s) |
| Occupation or position held | Project Manager / Revenue Assurance Specialist  |
| Main activities and responsibilities | **Client:** Afghan Telecom - Revenue Assurance Unit**Project Name:** Usage Control for Afghan Telecom**Project description and main objectives:** Implementation of a real time data analysis project covering all the network (20 systems) to detect revenue leakage for Afghan Telecom, using Oracle Data Integrator ETL to reconcile all the systems.**Activities and responsibilities:** Project management tasks;Gather business requirements;Present technical solutions;Build of the approved solution;Design, implement, integrate, deploy, maintain and tuning of a delivered system (application and Oracle database)Quality control and evaluation of the deliverables;Project documentation;Training the local team.**Technologies used:** Oracle; PL/SQL; XML; FTP; SFTP; SSH; Shell Script; Awk; Oracle Data Integrator; Microsoft Project; Toad; Apache Tomcat; SQL Navigator; Unix; Oracle 11g; MS Office; Solaris; .**Methodologies used:** RUP;  |
| Name and address of employer | Mtech Solutions |
| Type of business or sector | Telecommunications |
| **Work experience** | **5/8** |
| Dates | 01-2012 - 10-2012  |
|  | **Effective number of months worked on the project:** 10 month(s) |
| Occupation or position held | Team Leader / Revenue Assurance Specialist  |
| Main activities and responsibilities | **Client:** Australia Telecom - Revenue Assurance Unit**Project Name:** Usage Control and Platform Integrity**Project description and main objectives:** Coaching and leading a team to implement a reimplementation of a complete system of revenue assurance leakage, the project included two modules, "usage control" - monitorization of the network and "platform integrity" - making sure that all clients of Australia Telecom were using the right services.**Activities and responsibilities:** Assist in the project management tasks;Gather business requirements;Present technical solutions;Build of the approved solution;Design, implement, integrate, deploy, maintain and tuning of the delivered system (application and Oracle database)Quality control and evaluation of the deliverables;Project documentation;Training the local team.**Technologies used:** Oracle; PL/SQL; XML; FTP; SFTP; SSH; Shell Script; Awk; Oracle Data Integrator; Business Objects; Business Objects Universe Builder; MS Office; Toad; Apache Tomcat; SQL Navigator; Unix; Oracle 11g; Solaris; .**Methodologies used:** RUP;  |
| Name and address of employer | Mtech Solutions |
| Type of business or sector | Telecommunications |
| **Work experience** | **6/8** |
| Dates | 04-2011 - 12-2011  |
|  | **Effective number of months worked on the project:** 9 month(s) |
| Occupation or position held | IT Developer / Revenue Assurance Specialist  |
| Main activities and responsibilities | **Client:** Indonesia Telecom - Revenue Assurance Unit**Project Name:** Usage Control and Platform Integrity**Project description and main objectives:** Analyst and Integrator roles for the implementation of the Oracle Data Integrator ETL for detection of revenue leakage in the usage of the network and platform integrity for Indonesia Telecom.**Activities and responsibilities:** Assist in the project management tasks;Gather business requirements;Build of the approved solution;Design, implement, integrate, deploy, maintain and tuning of the delivered system (application and Oracle database)Quality control and evaluation of the deliverables;Project documentation;Training the local team.**Technologies used:** Oracle; PL/SQL; XML; FTP; SFTP; SSH; Shell Script; Awk; Oracle Data Integrator; MS Office; Oracle 10g; Toad; Apache Tomcat; SQL Navigator; Unix; Solaris; .**Methodologies used:** RUP;  |
| Name and address of employer | Mtech Solutions |
| Type of business or sector | Telecommunications |
| **Work experience** | **7/8** |
| Dates | 03-2010 - 03-2011  |
|  | **Effective number of months worked on the project:** 13 month(s) |
| Occupation or position held | Business Manager - IT Recruiter  |
| Main activities and responsibilities | **Client:** Colibri IT - Sales Unit**Project Name:** IT Business Manager**Project description and main objectives:** Acquiring new clients in IT business, managing existing clients accounts, recruitment, and selection of new consultants. The major accounts were MTech Solutions and As Seguros.**Activities and responsibilities:** Headhunting;Validation of the technical skills;New clients acquisition;Manage existent clients.**Technologies used:** Oracle; Java; PL/SQL; MS Office; .**Methodologies used:** Scrum;  |
| Name and address of employer | Colibri IT |
| Type of business or sector | Outsourcing/Offshoring |
| **Work experience** | **8/8** |
| Dates | 07-2007 - 02-2010  |
|  | **Effective number of months worked on the project:** 32 month(s) |
| Occupation or position held | IT Developer / Revenue Assurance Specialist  |
| Main activities and responsibilities | **Client:** Mtech Solutions - Europe Unit**Project Name:** Revenue Assurance for many telecom operators**Project description and main objectives:** IT Consultant for many Telecom operators in Europe.Large-scale data integration projects in order to get metrics/statistics of network usage, detect revenue leakages, fraud situations and provide business support, using Oracle Data Integrator ETL software.**Activities and responsibilities:** Gather systems and business requirements with customer teams.Provide technical expertise in the telecom domain and high volume data integration and analysis.Elaborate solution design documentation (functional and technical).Deployment and configuration of IT solutions. (Java-based running over Unix, Shell scripting, XML, Awk).Database modeling and data transformation (Oracle 9i - 10g, SQL, PL/SQL, SQL Navigator, TOAD);Reporting tool deployment and configuration (Proprietary: JSP, Apache, HTML, Javascript and/or Business Objects);Team leading and project follow-up;Unit and system testing. End-user support;**Technologies used:** Oracle Data Integrator; Oracle; PL/SQL; Java; XML; Awk; Shell Script; HTML; XSLT; FTP; SFTP; SSH; Oracle 9i; Oracle 10g; Apache Tomcat; Unix; Eclipse; Toad; SQL Navigator; MS Office; .**Methodologies used:** RUP; Scrum;  |
| Name and address of employer | Colibri IT |
| Type of business or sector | Telecommunications |
| Education and training |  |
| Dates | 09-2006 - 06-2008 |
| Type of training | Master degree |
| Title of qualification awarded | Master data management (2 academic years) |
| Name of organisation providing education or training | University of Lisbon |
| Dates | 09-2003 - 06-2006 |
| Type of training | Bachelor degree |
| Title of qualification awarded | Computer Science Engeneering (3 academic years) |
| Name of organisation providing education or training | University of Coimbra |
| Dates | 03-2018  |
| Type of training | Certification |
| Title of qualification awarded | GDPR Foundation |
| Name of organisation providing education or training | IBITGQ |
| Dates | 01-2018 - 06-2018  |
| Type of training | Executive Education |
| Title of qualification awarded | Executive IT Management |
| Name of organisation providing education or training | IT Business School |
| Dates | 01-2016  |
| Type of training | Certification |
| Title of qualification awarded | ITIL v3 Foundations |
| Name of organisation providing education or training | IT School |
| Dates | 01-2016  |
| Type of training | Certification |
| Title of qualification awarded | Prince2 Foundations |
| Name of organisation providing education or training | IT School |
| Dates | 07-2014  |
| Type of training | Certification |
| Title of qualification awarded | Cobit 5 Foundations |
| Name of organisation providing education or training | IT School |
| Personal skills and competences |  |
|  |  |
| Mother Language (s) |  Portuguese;  |
| Other (s) Language (s) |  English; French;  |
| Self-Assessment |  | Understanding | Speaking | Writing |
| European level (\*) |  | Listening | Reading | Spoken interaction | Spoken production |
| English |  | C2 | C2 | C2 | C2 | C2 |
| French |  | C1 | C1 | C1 | C1 | C1 |
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| Social skills competences | Good communicator;Ability to integrate, communicate and work in a team in multicultural and multidisciplinary environments due;Responsible;Empathy;Recognition;Relationship building;Polite;Pragmatic but easy going. |
| Organisational skills and competences | Focus oriented;Prioritization;Organized;Responsible;Timelines driven;Strong sense of leadership. |
| Technical skills and competences | Innovative;Problem solving skills;Analytical skills;Multi tasking;Quick learner;Productive;Used to work efficiently under pressure to meet deadlines. |
| Computer skills and competences |

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| # | Tool (precise manufacturer, product name and version(s)) | Competence (rating : 1 -5) | Duration (in months) | Description with reference to Work experience |
|  | Qlikview | 5 | 59 | Project no.: 1,2,3 |
|  | Oracle Data Integrator | 5 | 61 | Project no.: 4,5,6,8 |
|  | Oracle | 4 | 133 | Project no.: 1,2,3,4,5,6,7,8 |
|  | PL/SQL | 5 | 133 | Project no.: 1,2,3,4,5,6,7,8 |
|  | Business Objects XI 3.1 | 4 | 59 | Project no.: 1,2,3 |
|  | Oracle 11g | 4 | 79 | Project no.: 1,2,3,4,5 |
|  | Qlik GeoAnalytics | 3 | 15 | Project no.: 1 |
|  | Business Objects Data Services | 4 | 36 | Project no.: 3 |
|  | Business Objects Data Integrator | 3 | 36 | Project no.: 3 |
|  | Scrum | 4 | 53 | Project no.: 2,7,8 |
|  | Oracle 10g | 4 | 41 | Project no.: 6,8 |
|  | Confluence | 3 | 15 | Project no.: 1 |
|  | JIRA | 3 | 15 | Project no.: 1 |
|  | RUP | 5 | 112 | Project no.: 1,3,4,5,6,8 |
|  | Apache Tomcat | 4 | 61 | Project no.: 4,5,6,8 |
|  | Web Intelligence | 4 | 36 | Project no.: 3 |
|  | Desktop Intelligence | 4 | 59 | Project no.: 1,2,3 |
|  | Business Objects Universe Builder | 3 | 46 | Project no.: 3,5 |
|  | Business Objects | 3 | 10 | Project no.: 5 |
|  | Toad | 5 | 97 | Project no.: 3,4,5,6,8 |
|  | SQL Navigator | 4 | 61 | Project no.: 4,5,6,8 |
|  | Microsoft Project | 4 | 10 | Project no.: 4 |
|  | Shell Script | 4 | 97 | Project no.: 3,4,5,6,8 |
|  | Unix | 4 | 97 | Project no.: 3,4,5,6,8 |
|  | Solaris | 4 | 65 | Project no.: 3,4,5,6 |
|  | Oracle 9i | 4 | 32 | Project no.: 8 |
|  | Java | 3 | 45 | Project no.: 7,8 |
|  | Eclipse | 3 | 32 | Project no.: 8 |
|  | XML | 5 | 97 | Project no.: 3,4,5,6,8 |
|  | SSH | 4 | 61 | Project no.: 4,5,6,8 |
|  | SFTP | 4 | 97 | Project no.: 3,4,5,6,8 |
|  | FTP | 4 | 97 | Project no.: 3,4,5,6,8 |
|  | Awk | 2 | 61 | Project no.: 4,5,6,8 |
|  | XSLT | 3 | 32 | Project no.: 8 |
|  | HTML | 3 | 32 | Project no.: 8 |
|  | MS Office | 5 | 133 | Project no.: 1,2,3,4,5,6,7,8 |

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| Additional Information |

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| **Date of recruitment** | 01/05/2017 |
| **IT career Started** | 07-2007 |
| **Expertise Level** | Senior Level |
| **Specific Domain** | Public Service |

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