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| Afonso Henriques |

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| Lisbon, Portugal |  |
| +351 910000000 |  |
| hello@sprintcv.com |  |

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A versatile, analytical and hard-working IT consultant, with a practical “get the things done” approach, who always perseveres to achieve the best results. Passionate about the automation of IT processes.

**Skills**

**PL/SQL** (12.3 years)

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**Qlikview** (6.2 years)

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**Oracle** (12.3 years)

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**Oracle 11g** (7.8 years)

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**Oracle Data Integrator** (5.1 years)

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**RUP** (10.6 years)

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**Business Objects XI 3.1** (6.2 years)

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**Scrum** (4.4 years)

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**Shell Script** (8.1 years)

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**Business Objects Universe Builder** (3.8 years)

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**Experience**

**Demo Account** **05-2017 - Ongoing**

**European Commission, Sprint CV**

Delivery of Budget Monitoring, dashboard used by 52 agencies, 150 users to monitor the live cycle of budget workflow.

Implementation of cross-department project to build the EC Budget Interactive map, collaborating with DG COMM, DIGIT and DG BUDG.

General description:

DG BUDG recently created dashboarding team, has the mission to study, build and maintain dashboard tools to support the budget, planning and supervision of European Commission.

The dashboard created aim global public, from desk officers and other DGs.

Technologies used:

PL/SQL; Qlikview; Oracle; Oracle 11g; RUP; Business Objects XI 3.1; Desktop Intelligence; JIRA; Confluence; Qlik GeoAnalytics;

**Senior BI/Qlikview developer** **09-2016 - 04-2017**

**National Bank, Cevad Consulting**

Implementation of Credit automation process, using Qlik we improved a process that every month was taking 5 FTE to 20 minutes.

Implementation of Claims Monitor dashboard.

General description:

CDM (Central Data Management) is the team to produce E2E reports and dashboard for the Senior Management at NPB Bank. CDM has the function to combine multiple data sources and provide accurate reports that cover all end to end operations of the bank. CDM being a business team has a very dynamic and agile approach regarding the challenges.

Technologies used:

PL/SQL; Qlikview; Oracle; Oracle 11g; Business Objects XI 3.1; Scrum; Desktop Intelligence;

**BI/Qlikview developer** **09-2013 - 08-2016**

**European Comission, Mtech Solutions**

Implementation of first Qlikview dashboards in the unit.

Represented EC at Fish Single Market user group for data sharing.

Invited speaker at Qlik at EC to show the world fish imports dashboard.

General description:

FSMO (Fish Single Market Observatory) constitute a powerful reporting and analysis tool gathering relevant data for the monitoring of the Fish market.

It is built as a "data warehouse" system collecting information from different external data providers.

FSMO supports the European Commission to monitor and develop new policies and market analysis.

Technologies used:

PL/SQL; Qlikview; Oracle; Oracle 11g; RUP; Business Objects XI 3.1; Shell Script; Business Objects Universe Builder; Toad; XML; Unix; SFTP; FTP; Solaris; Desktop Intelligence; Web Intelligence; Business Objects Data Services; Business Objects Data Integrator;

**Project Manager / Revenue Assurance Specialist** **11-2012 - 08-2013**

**Afghan Telecom, Mtech Solutions**

Responsible for a successful Revenue Assurance project delivery within the deadline and budget, it was the first time in the history of the client that a project was delivered within the deadline and contracted budget.

General description:

Implementation of a real time data analysis project covering all the network (20 systems) to detect revenue leakage for Afghan Telecom, using Oracle Data Integrator ETL to reconcile all the systems.

Technologies used:

PL/SQL; Oracle; Oracle 11g; Oracle Data Integrator; RUP; Shell Script; Toad; XML; MS Office; Unix; SFTP; FTP; Solaris; SQL Navigator; SSH; Apache Tomcat; Microsoft Project; Awk;

**Team Leader / Revenue Assurance Specialist** **01-2012 - 10-2012**

**Australia Telecom, Mtech Solutions**

Leading and delivering with success two projects phases in Australia Telecom, the project was a great collaborative work between us and the client, resulting in a lot of revenue leakege detection and prevention.

General description:

Coaching and leading a team to implement a reimplementation of a complete system of revenue assurance leakage, the project included two modules, "usage control" - monitorization of the network and "platform integrity" - making sure that all clients of Australia Telecom were using the right services.

Technologies used:

PL/SQL; Oracle; Oracle 11g; Oracle Data Integrator; RUP; Shell Script; Business Objects Universe Builder; Toad; XML; Unix; SFTP; FTP; Solaris; SQL Navigator; SSH; Apache Tomcat; Business Objects; Awk;

**IT Developer / Revenue Assurance Specialist** **04-2011 - 12-2011**

**Indonesia Telecom, Mtech Solutions**

Part of the team that delivered the biggest project ever of Mtech Solutions, 1 billion CDR per day. The project became a case study of usage of Oracle Data Integrator for a so big volume of data.

General description:

Analyst and Integrator roles for the implementation of the Oracle Data Integrator ETL for detection of revenue leakage in the usage of the network and platform integrity for Indonesia Telecom.

Technologies used:

PL/SQL; Oracle; Oracle Data Integrator; RUP; Shell Script; Toad; XML; Unix; SFTP; FTP; Solaris; SQL Navigator; SSH; Apache Tomcat; Oracle 10g; Awk;

**Business Manager - IT Recruiter** **03-2010 - 03-2011**

**Colibri IT, Colibri IT**

Recruitment and selection of numerous new consultants and acquisition of two new accounts.

General description:

Acquiring new clients in IT business, managing existing clients accounts, recruitment, and selection of new consultants. The major accounts were MTech Solutions and As Seguros.

Technologies used:

PL/SQL; Oracle; Scrum; Java;

**IT Developer / Revenue Assurance Specialist** **07-2007 - 02-2010**

**Mtech Solutions, Colibri Lda**

Delivery of multiple successful projects across eastern Europe in the revenue assurance.

General description:

IT Consultant for many Telecom operators in Europe.

Large-scale data integration projects in order to get metrics/statistics of network usage, detect revenue leakages, fraud situations and provide business support, using Oracle Data Integrator ETL software.

Technologies used:

PL/SQL; Oracle; Oracle Data Integrator; RUP; Scrum; Shell Script; Toad; XML; Unix; SFTP; FTP; SQL Navigator; SSH; Apache Tomcat; Oracle 10g; Oracle 9i; Java; Eclipse; XSLT; HTML; Awk;

**Education**

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| **2007** | **Bachelor degree, Computer Science Engeneering****University of Coimbra** |

**Training**

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| **2018** | **Certification, GDPR Foundation****IBITGQ** |
| **2018** | **Executive Education, Executive IT Management****IT Business School** |
| **2016** | **Certification, ITIL v3 Foundations****IT School** |
| **2016** | **Certification, Prince2 Foundations****IT School** |
| **2014** | **Certification, Cobit 5 Foundations****IT School** |

**Languages**

**Portuguese - Native or bilingual**

**English - Full professional**

**French - Professional working**